

2603 Camino Ramon #1240 San Ramon, CA 94583

T 925-452-4745 David@convorelay.com

www.convorelay.com

VIA ELECTRONIC FILING

Because we understand.

January 14, 2011

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: Notice of Ex Parte: CG Docket 10-51

Dear Ms. Dortch:

On January 12, 2011, Robin Horwitz, CEO, David Bahar, Director of Government and Regulatory Affairs, both of Convo Communications, LLC ("Convo"), and Phil Marchisello, Convo's legal counsel, met with Paul de Sa, Chief, Office of Strategic Planning and Policy Analysis, Nicholas Alexander, Wireline Competition Bureau, Diane Mason, Consumer and Governmental Affairs Bureau, and Gregory Hlibok, Chief, Disability Rights Office.

During the meeting, Convo provided the participants with background information regarding Convo and its operations, and introduced the participants to many of Convo's staff. Further, Convo provided the participants with some descriptions of the problems present in the VRS industry, and some possible solutions for addressing those problems and increasing competitiveness within the VRS industry. Finally, Convo shared its vision for the future of VRS. The substance of the discussion during the meeting is further set forth in the attached presentation, which Convo presented during the meeting.

This letter as well as the keynote presentation used during the meeting are being filed for inclusion in the public record of the Commission's docket CG 10-51.

David J. Bahar /s/
Director of Government and Regulatory Affairs Convo Communications, LLC